

# Officers and Consultants

As of December 31, 2002

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**Sandra Pianalto**  
First Vice President and Chief Operating Officer

**Lawrence Guy**  
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Financial Management Services, Strategic Planning,  
Information Technology, COSO

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Senior Vice President  
Supervision and Regulation,  
Credit Risk Management, Data Services

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Senior Vice President  
Retail Payments Office,  
National Check Automation and Operations,  
National Product Development

**Susan G. Schueller**  
Senior Vice President and General Auditor  
Audit

**Samuel D. Smith**  
Senior Vice President  
Cash, Treasury Services, Savings Bonds,  
Facilities, Information Security, Protection,  
Business Continuity

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Senior Vice President and Director of Research  
Research, Corporate Communications,  
Community Affairs

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Human Resources, Payroll,  
Internal Communications, Quality Process,  
EEO Officer

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Check, Marketing, Electronic Payments,  
Customer Satisfaction

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Legal, Ethics Officer

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Research

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Information Technology

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Savings Bonds, EZ Clear

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Research

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Corporate Communications and Community Affairs

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Legal

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Protection, Business Continuity

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Strategic Planning, COSO

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Supervision and Regulation

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Information Technology

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Business Continuity

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Research

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Research

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Cleveland Check Operations and Check Adjustments

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Vice President  
Cincinnati and Columbus Check Operations

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Accounting, Billing

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Assistant Vice President and  
Consumer Affairs Officer  
Supervision and Regulation

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Public Information Officer  
Corporate Communications and Public Information

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Electronic Payments,  
Standard Cash Application User Support

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Expense Accounting, Budget

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Research

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Supervision and Regulation

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Information Technology

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Consultant  
Supervision and Regulation

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Cincinnati Check Operations

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Assistant Vice President and Corporate Secretary  
Office of the Corporate Secretary

**Henry P. Trolio**  
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Information Technology

**Michael Vangelos**  
Assistant Vice President  
Information Security

**Lisa Vidacs**  
Assistant Vice President  
Cleveland and Pittsburgh Cash Operations