Dwight E. Smith | Chair, Cleveland
President and Chief Executive Officer, Sophisticated Systems, Inc.
Columbus, Ohio
Class C Director | Sector Representation: Information Technology

Sophisticated Systems, Inc. provides businesses with a comprehensive set of information and technology solutions. Mr. Smith serves on the boards of State Automobile Mutual Insurance Company, State Automobile Financial Corporation, Nationwide Children’s Hospital, Choice Legal, and CTL Engineering. Mr. Smith is also the founder of the nonprofit My Special Word.

Doris Carson Williams | Deputy Chair, Cleveland
President and Chief Executive Officer, African American Chamber of Commerce of Western Pennsylvania | Pittsburgh, Pennsylvania
Class C Director | Sector Representation: Nonprofit Business Groups

The African American Chamber of Commerce of Western Pennsylvania provides access to and promotes opportunities for minority-owned and small businesses. It is one of the nation’s largest African American chambers of commerce. Ms. Carson Williams is the vice chair of the Highmark Foundation, serves on the board of Highmark Health Services, and is a member of the International Women’s Forum.

Amy G. Brady
Chief Information Officer and Executive Vice President, KeyCorp | Cleveland, Ohio
Class A Director | Sector Representation: Banking

KeyCorp operates through its subsidiary KeyBank National Association (KeyBank) and other subsidiaries that provide a range of retail and commercial banking, commercial leasing, investment management, consumer finance, and investment banking products and services to individual, corporate, and institutional clients. Ms. Brady chairs the Bank Policy Institute BITS executive board and the Playhouse Square board of trustees. She is also vice chair of the Achievement Centers for Children board and is a member of the Cleveland Leadership Center board, the Case Western Reserve University corporate advisory board, and the DuPont board of directors.

Heidi L. Gartland
Chief Government and Community Relations Officer, University Hospitals | Cleveland, Ohio
Class B Director | Sector Representation: Health Care Delivery

University Hospitals of Cleveland is a $4 billion comprehensive, integrated health system with a national reputation for providing world class healthcare, research, and education. Ms. Gartland serves on the boards of the Trauma Center Association of America, Ohio Children’s Hospital Association, Evergreen Cooperatives, Business Volunteers Unlimited, Positive Education Program, Cleveland Neighborhood Progress, and In Counsel with Women.
Cain A. Hayes  
*President and Chief Executive Officer, Gateway Health | Pittsburgh, Pennsylvania*
*Class C Director | Sector Representation: Insurance*

Gateway Health is a leading managed care organization that serves more than 300,000 Medicaid and Medicare members. Mr. Hayes supports numerous community initiatives and serves on the board of directors of the Allegheny Conference on Community Development, the Andy Warhol Museum, United Way of Southwestern Pennsylvania, the August Wilson African American Cultural Center, Drake University, the Association for Community Affiliated Health Plans (ACAP), the Medicaid Health Plans of America (MHPA), and America’s Health Insurance Plans (AHIP).

David Megenhardt  
*Executive Director, United Labor Agency | Cleveland, Ohio*
*Class B Director | Sector Representation: Labor*

United Labor Agency focuses on workforce development and assisting unemployed and underemployed workers in finding new or better careers. Mr. Megenhardt is a board member of Arts Cleveland and has been a board member of the Cuyahoga County Workforce Investment Board, Area 3 Cuyahoga County, and the Governor’s Workforce Policy Board, among several other nonprofit boards and government commissions.

Dean J. Miller  
*President and Chief Executive Officer, First National Bank | Bellevue, Ohio*
*Class A Director | Sector Representation: Banking*

First National Bank is an independent, local community bank established in 1875 in Bellevue, Ohio. First National focuses on the needs of the families, businesses, and farmers in the region the bank serves. Mr. Miller is a past chair and a current board member of the Bellevue Hospital and a board member of the Bellevue Development Corporation, the Ottawa County Improvement Corporation, and United Bankers’ Bank. He is also president of the Bellevue Downtown Revitalization Committee.

Valarie L. Sheppard  
*Controller and Treasurer, Group Vice President, Company Transition Leader, The Procter & Gamble Company | Cincinnati, Ohio*
*Class B Director | Sector Representation: Manufacturing*

The Procter & Gamble Company is a global consumer-products manufacturer. Ms. Sheppard has held roles within the company in global fabric and home care finance, household care, and global beauty care, both in the United States and abroad. She is a board chair of Cintrifuse, a past board member of Anixter International Inc, and a past board chair of United Way of Greater Cincinnati. Ms. Sheppard was the past board chair of the United Way of Greater Cincinnati.
Eddie L. Steiner  
President and Chief Executive Officer, CSB Bancorp, Inc. | Millersburg, Ohio  
Class A Director | Sector Representation: Banking

CSB Bancorp, Inc. is a financial holding company providing retail and commercial banking services in Northeast Ohio through its wholly owned subsidiary the Commercial and Savings Bank. Mr. Steiner is a board member of the Western Reserve Group property and casualty insurance companies, the Wayne Economic Development Council, the Ohio Bankers League, and Main Street Wooster, Inc. He is a past Community Depository Institutions Advisory Council (CDIAC) chair and representative for the Federal Reserve Bank of Cleveland and served on the Banking Commission of the State of Ohio from 2013 through 2018.