

Community Issues Survey: 2019

Community Issues Survey: Federal Reserve Bank of Cleveland

First, tell us about your organization

Please select your organization type (required)

- ☐ CDFI (1)
- ☐ Community service provider (2)
- ☐ Foundation/funder (3)
- ☐ Government entity (4)
- ☐ Neighborhood development organization (5)
- ☐ Workforce development board (7)
- ☐ Other (6) _____

Which state are you located in? (required)

- ☐ Kentucky (1)
- ☐ Ohio (2)
- ☐ Pennsylvania (3)
- ☐ West Virginia (4)

Please select the type of clients your organization predominantly serves or represents

- ☐ Rural (1)
- ☐ Suburban (2)
- ☐ Urban (3)

Next, tell us about trends in your organization

How did the demand for your services change over the past 6 months?

☐ Increased (1)

☐ Decreased (2)

☐ No change (3)

Why did demand increase?

Why did demand decrease?

How has funding for your organization changed over the past 6 months?

☐ Increased (1)

☐ Decreased (2)

☐ No change (3)

Why did funding increase?

Why did funding decrease?

How has your capacity to serve the needs of your clients (e.g., number of employees, number of volunteers, etc.) changed over the past 6 months?

☐ Increased (1)

☐ Decreased (2)

☐ No change (3)

Why did capacity increase?

Why did capacity decrease?

Tell us about trends for those you serve

How has the availability of jobs for low- and moderate-income people changed over the past 6 months?

- ☐ Increased (1)
- ☐ Decreased (2)
- ☐ No change (3)

How has the availability of affordable housing for low- and moderate-income people changed over the past 6 months?

- ☐ Increased (1)
- ☐ Decreased (2)
- ☐ No change (3)

How has the financial well-being (e.g., ability to fund basic needs, debt burden, etc.) of low- and moderate-income people changed over the past 6 months?

- ☐ Increased (1)
- ☐ Decreased (2)
- ☐ No change (3)

How has the access to credit for low- and moderate-income people changed over the past 6 months?

- ☐ Increased (1)
- ☐ Decreased (2)
- ☐ No change (3)

Lastly, we'd like you to elaborate on issues in your community

Based on your experiences over the past year, which **one** issue has the most significant impact on the welfare of the communities you serve?

Over the past year, has your organization adopted or developed any **new** products, programs, partnerships, or strategies, which have been helpful in addressing community needs? Please tell us a little about it/them.

Looking ahead, what emerging issue(s) do you see as having a **negative** impact on the welfare of the communities you serve and why? Be as specific as you wish.

Looking ahead, what emerging issue(s) do you see as having a **positive** impact on the welfare of the communities you serve and why? Be as specific as you wish.

Has the opioid epidemic impacted your organization?

- ☐ Yes (1)
- ☐ No (2)

How has it impacted your organization?

For our final question, we're going to switch gears to **monetary policy**. The Federal Reserve has a [dual mandate](#) from Congress with the goals of maximum employment and stable prices. The Fed conducts monetary policy to achieve these goals primarily through its interest rate policy--setting a target for the federal funds rate. The federal funds rate influences the interest rates that consumers and businesses pay for loans.

With that in mind, please consider this question:

How well do you feel the Federal Reserve's interest rate actions take into account issues facing the low- and moderate-income people you serve?
