#### Digital Payments and Monetary Policy Transmission

#### Pauline Liang<sup>1</sup> Matheus Sampaio<sup>2</sup> Sergey Sarkisyan<sup>3</sup>

<sup>1</sup>Stanford GSB <sup>2</sup>Kellogg, Northwestern University <sup>3</sup>Fisher, Ohio State

November 21, 2024

Cleveland Fed Financial Stability Conference

#### Motivation

- Banks' market power is an impediment to monetary transmission
- Central bank  $\uparrow$  rates by x b.p.  $\neq$  banks  $\uparrow$  deposit rates by x b.p.
- Reasons: services offered, deposit stickiness, switching costs
- Digitalization makes switching between banks easier:

Question: How do cashless payments change monetary transmission?

#### Motivation

- Banks' market power is an impediment to monetary transmission
- Central bank  $\uparrow$  rates by x b.p.  $\neq$  banks  $\uparrow$  deposit rates by x b.p.
- Reasons: services offered, deposit stickiness, switching costs
- Digitalization makes switching between banks easier:

Question: How do cashless payments change monetary transmission?

#### Overview of results

- Empirically, cashless payments (Pix) reduce banks' market power
- Banks' deposit rates respond more to policy rate changes
- Banks' loans flow out more after the policy rate increases
- Dynamic banking model to study counterfactuals and channels
- Monetary policy transmits *more* after Pix
- Mainly driven by the deposit channel

#### Overview of results

- Empirically, cashless payments (Pix) reduce banks' market power
- Banks' deposit rates respond more to policy rate changes
- Banks' loans flow out more after the policy rate increases
- Dynamic banking model to study counterfactuals and channels
- Monetary policy transmits more after Pix
- Mainly driven by the deposit channel

#### Outline



2 Empirical results



## Outline



Empirical results



## Deposit market power and deposit channel

- Banks have market power over deposits
- Services offered, safety, etc
- When policy rate increases, banks increase deposit rates...
  - ... by less than the policy rate change
- Deposit spreads increase

• For banks with higher market power deposit spreads increase more

## Deposit market power and deposit channel

- Banks have market power over deposits
- Services offered, safety, etc
- When policy rate increases, banks increase deposit rates...
  - ... by less than the policy rate change
- Deposit spreads increase
- For banks with higher market power deposit spreads increase more

## Setting: Pix in Brazil

- Launched by Central Bank of Brazil in November 2020
- Pix became a preferred means of payments
- Covers > 90% of banks and 86% of adult population
- Free and instant transfers and cashless payments, 24/7

"Pix promotes lower financial costs, digitization of the retail payments market, ... **higher** market competition and efficiency ..." – Central Bank of Brazil

## Pix vs other payments





## Setting: Pix in Brazil

- Launched by Central Bank of Brazil in November 2020
- Pix became a preferred means of payments
- Covers > 90% of banks and 86% of adult population
- Free and instant transfers and cashless payments, 24/7



"Pix promotes lower financial costs, digitization of the retail payments market, ... higher market competition and efficiency ..." – Central Bank of Brazil

## Pix and bank competition

- Pix facilitates transfers and payments among banks
  - Lower switching costs, payment costs
- Less usage of cash  $\Rightarrow$  less dependence on physical branches
  - Allows banks with a limited branch network to better compete with larger banks
- Potential to facilitate monetary policy transmission

by promoting competition among banks

#### Outline







#### Data

- Municipality-level monthly data on Pix transactions (Central Bank of Brazil)
- Number of transactions, value of transactions
- Branch-level monthly data on banks' balance sheet (ESTBAN)
- Deposits, loans, and assets
- Bank-level data on interest rates and equity (Central Bank of Brazil and Bloomberg)
- Deposit rates (interest expense), loan rates (interest income), equity returns
- Municipality-level demographic and economic data (IBGE)
- HHI, Census, capital investments, savings, GDP
- Macro variables (IPEA and Central Bank of Brazil)

#### Deposit spread betas are lower in areas with more Pix usage

 $\Delta DepSpread_{i,t} = \beta_i \Delta Selic_t + \varepsilon_{i,t}, \qquad \Delta \beta_i = \beta_{i,\text{after } 2020\text{m}11} - \beta_{i,\text{before } 2020\text{m}11}$ 



ow heta

#### Within-bank evidence

• Challenges: banks are different and local unobservable demand

• Solution: run within-bank regressions

$$Y_{imt} = \beta MS_t \cdot PixPerCap_{mt} + \gamma X_{imt} + \alpha_{im} + \theta_{it} + \varepsilon_{imt}$$

where *PixPerCap<sub>mt</sub>* is value of Pix transactions per capita

#### Lower spreads, less deposits and loans

$$Y_{imt} = \beta MS_t \cdot PixPerCap_{mt} + \gamma X_{imt} + \alpha_{im} + \theta_{it} + \varepsilon_{imt}$$

	Dependent variable:					
	Deposit spreads		Lending flows		Deposit flows	
	(1) (2		(3) (4)		(5)	(6)
Pix Per Capita $ imes$ MS	-0.539***	-0.532***	-1.604***	-1.566***	-0.468**	-0.456**
	(0.038)	(0.037)	(0.122)	(0.120)	(0.228)	(0.228)
Branch FE	Yes	No	Yes	No	Yes	No
Bank FE	Yes	Yes	Yes	Yes	Yes	Yes
Bank-Time FE	No	No	No	No	Yes	Yes
Obs.	126,945	126,970	388,323	388,345	365,090	365,113
$R^2$	0.129	0.127	0.063	0.012	0.066	0.043

Standard errors are clustered at the municipality level Significance: 10%\*, 5%\*\*, 1%\*\*\*

## Channels

• Why does Pix increase deposit rates and lead to more outflows?

- Less reliance on bank branches

- More competition - potential effects on fees

- Ease of transfers - more bank accounts (not today)

## Channels

• Why does Pix increase deposit rates and lead to more outflows?

- Less reliance on bank branches

- More competition - potential effects on fees

- Ease of transfers - more bank accounts (not today)

## Number of branches declines in high-Pix areas



## Payment-related fees decline more in high-Pix areas



## Non-payment-related fees increase in high-Pix areas



#### Outline

Institutional setting

2 Empirical results



## Infinite-horizon bank industry equilibrium model

- Households: discrete choice on savings
  - Linear utility, Pix affects households' sensitivity to deposit rate
- Firms: discrete choice on financing
- Banks: imperfect competition as in Wang, Whited, Wu and Xiao (2022)
  - Financial frictions such as market power, capital and reserve requirements
- Government: set monetary policy



#### Households

• Continuum with wealth W, each household endowed with R\$ 1

• Each household *i* makes saving decision between J+2 options:



• Banks offer Pix after Oct 2020

## Households' deposit demand

• Households choose the best investment to maximize their utility:

$$\max_{j \in \mathscr{A}^d} u_{i,j} = \alpha^d r_j^d + \beta^d \rho_j^d r_j^d + \gamma^d x_j^d + \mu_j^d + \varepsilon_{i,j}^d$$

- $\alpha^d$  sensitivity of households to rate  $r_{j,m}^d$
- $\beta^d$  additional sensitivity to interest rates with Pix
- $\mu_i^d$  product invariant quality difference (bank FEs)
- $\varepsilon_{i,i}^d$  relation-specific shock, with type II extreme value distribution
- IV with fixed costs/assets and loss provisions
- Aggregate deposit demand

$$D_j\left(r_j^d|f\right) = \underbrace{s_j^d\left(r_j^d|f\right)}_{W}$$

Share of bank *j* deposits

#### Banks

• Imperfect competition, J banks

• They choose deposit and loan spreads, join Pix in Nov 2020

• Banks' balance sheet

Assets	Liabilities		
Loans	Deposits		
Reserves	Wholesale funds		
Gov't Securities	Equity		

#### Banks

• Imperfect competition, J banks

• They choose deposit and loan spreads, join Pix in Nov 2020

• Banks' balance sheet

	Assets	Liabilities	
Charge-offs, service costs $\Leftarrow$	Loans	Deposits	$\Rightarrow$ Service costs
	Reserves	Wholesale funds	$\Rightarrow$ Quadratic costs
$Earn \ f_t \Leftarrow$	Gov't Securities	Equity	$\Rightarrow$ Fixed ops. costs

## Bank profits and maximization problem

• Profits:

$$\begin{split} \Pi_t = & I_t - (L_t + B_t)(\eta \, \delta_t + \phi^\ell) + G_t f_t \quad \text{Profits from loans and securities} \\ & - (r_t^d + \phi^d) D_t \quad \text{Expenses from deposits} \\ & - \Phi^N(N_t) N_t \quad \text{Expenses from wholesale borrowing} \\ & - \psi \bar{E} \quad \text{Net fixed operating costs} \end{split}$$

- Banks make decisions on
  - Deposit rate  $r_t^I$  and loan rate  $r_t^d$
  - Gov't securities  $G_t$ , wholesale funds  $N_t$ , reserves  $R_t$
  - Cash dividend  $C_{t+1} \ge 0$
- Maximize expected discounted cash dividends to shareholders

#### Estimation procedure

- Step 1: Calibrate parameters
  - Based on banking data and regulations in Brazil
  - Set number of banks, reserve ratio, capital ratio, tax rate, etc.
- Step 2: Estimate deposit and loan demands via BLP
  - Supply shifters: fixed operation costs and loss provisions
  - Key non-rate characteristic: number of branches
- Step 3: Estimate bank parameters via SMD
  - 8 moments directly estimate parameters, 2 free moments for model fits

#### Baseline deposit rates and deposits



## Baseline loan rates and lending



Structural model

## Counterfactual: impact of Pix on deposit rates and lending



• Banks offer more competitive rates and their lending declines more

## Counterfactual: Pix enhances deposit channel effect on deposits and loans



## Takeaways

- Empirically, digital payments reduce banks' market power
- Banks' deposit rates respond more to policy rate changes
- Banks' deposits flow out more after the policy rate increases
- Banks' lending flows out more after the policy rate increases
- Dynamic banking model to study counterfactuals and channels
- Higher transmission of monetary policy after Pix
- Mainly driven by the deposit channel

# Appendix

#### Circular city model and households' banking decision

- *n* banks located equidistantly in a circular city
- HH utility based on deposit rate r, auxiliary services u, and travel cost  $t_d \times$  distance
  - Bank<sub>i</sub> only:  $v = r_i + u_i t_d x_-$
  - Bank<sub>i-1</sub> only:  $v = r_{i-1} + u_{i-1} t_d(\frac{1}{n} x_-)$
  - Deposit  $\alpha_{-}$  at  $Bank_i$  and rest at  $Bank_{i-1}$ :  $v = \alpha_{-}r_i + (1 \alpha_{-})r_{i-1} + \max(u_i, u_{i-1}) t_d \frac{1}{n}$
- Mix region exists if benefits from splitting deposits compensate for the travel costs



#### Deposit demand from households

- Sum up deposit demand from left of Bank; and right of Bank;
- If mix region exists on both side, deposit share is

$$DepShare_{i} = \overbrace{x_{1-}^{*} + \alpha_{-}(x_{2-}^{*} - x_{1-}^{*})}^{\text{Left of bank } i} + \overbrace{x_{1+}^{*} + \alpha_{+}(x_{2+}^{*} - x_{1+}^{*})}^{\text{Right of bank } i}$$

• Share of households who will choose bank *i* and a neighboring bank is

$$MixDepositors_{i} = (x_{2-}^{*} - x_{1-}^{*}) + (x_{2+}^{*} - x_{1+}^{*})$$

#### Comparative statics for the simple model

- Reduction in transportation costs:  $t_d$  decreases
  - Deposit demand  $\uparrow$  for banks with higher benefits of deposit rate and banking services
  - Households are more likely to have two bank accounts
- Equal payment service utility:  $u_i = u_{i-1}$ 
  - More benefits to the bank that originally had inferior payment convenience
- Decrease in concentration: *n* increases
  - Number of banks  $\uparrow \Longrightarrow$  Less costly to travel to nearby banks
  - Choosing both banks is more likely
  - Deposit demand  $\downarrow$  for bank *i*

## Deposit flow betas



## Deposit spread betas: quantity of Pix usage



## Deposit spread betas: users of Pix



## Monetary shocks

	Dependent variable:					
	Deposit spreads		Lending flows		Deposit flows	
	(1)	(2)	(3)	(4)	(5)	(6)
	О Г 4***	0 00***	1 CO***	1 ((***	0 47**	0.00***
Pix Per Capita $\times$ MS	-0.54	-0.30	-1.60	-1.00	-0.47	-0.98
	(0.04)	(0.04)	(0.12)	(0.14)	(0.23)	(0.31)
Method	OLS	IV	OLS	IV	OLS	IV
Branch FE	Yes	Yes	Yes	Yes	Yes	Yes
Bank FE	Yes	Yes	Yes	Yes	Yes	Yes
Bank-Time FE	No	No	No	No	Yes	Yes
Obs.	126,945	126,945	388,323	388,323	365,090	365,090
$R^2$	0.129		0.063		0.066	
Wald <i>F</i> -stat		5.1		106.9		5,243.8

Standard errors are clustered at the municipality level Significance: 10%\*, 5%\*\*, 1%\*\*\*



## Z-scored Pix values

	Dependent variable:					
	Deposit spreads		Lending flows		Deposit flows	
	(1)	(2)	(3)	(4)	(5)	(6)
Pix Per Capita (Z-score) $ imes$ MS	-0.17***	-0.17***	-0.50***	-0.49***	-0.15**	-0.14**
	(0.01)	(0.01)	(0.04)	(0.04)	(0.07)	(0.07)
Branch FE	Yes	No	Yes	No	Yes	No
Bank FE	Yes	Yes	Yes	Yes	Yes	Yes
Bank-Time FE	No	No	No	No	Yes	Yes
Obs.	126,945	126,970	388,323	388,345	365,090	365,113
<i>R</i> <sup>2</sup>	0.129	0.127	0.063	0.012	0.066	0.043

Standard errors are clustered at the municipality level Significance: 10%\*, 5%\*\*, 1%\*\*\*

## Persistence and speed of the transmission





#### BLP Estimation: salaries

Parameter	Symbol	Estimate	Standard error		
	4		( )		
Sensitivity to deposit rates	$\alpha^{a}$	0.037	(0.022)		
Sensitivity to deposit rate with Pix	$\beta^d$	0.002***	(0.001)		
Observations		7,679			
R <sup>2</sup>		0.924	Ļ		
Standard errors are clustered at the bank level					

Significance: 10%\*, 5%\*\*, 1%\*\*\*

## BLP Estimation: dummy for Pix

Parameter	Symbol	Estimate	Standard error		
	,		<i>.</i>		
Sensitivity to deposit rates	$\alpha^{a}$	0.027	(0.019)		
Sensitivity to deposit rate with Pix	$\beta^d$	0.127***	(0.048)		
Observations		6,584	ŀ		
R <sup>2</sup>	0.934	Ļ			
Standard errors are clustered at the bank level					

Significance: 10%\*, 5%\*\*, 1%\*\*\*

#### BLP Estimation: state-level

Parameter	Symbol	Estimate	Standard error		
	,				
Sensitivity to deposit rates	$\alpha^{a}$	0.4456***	(0.0563)		
Sensitivity to deposit rate with Pix	$\beta^d$	0.0961***	(0.0265)		
Observations		22,356	j		
R <sup>2</sup>	0.936				
Standard errors are clustered at the bank level					

Significance: 10%\*, 5%\*\*, 1%\*\*\*