

Compliance
Connections

Communicate. Collaborate. Comply.

Solutions for Code Compliance



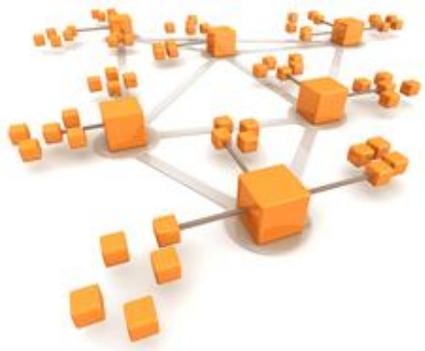
Communicate. Collaborate. Comply.

Compliance Connections

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Untended property issues don't benefit anyone, but it can be difficult to connect the right people with the right information in a timely fashion. Compliance Connections was founded through a joint venture with Safeguard Properties, which is the largest privately held mortgage field services company in the U.S.

Compliance Connections provides innovative technology that enables relevant parties to find the information needed to efficiently communicate, collaborate, and comply with civil code requirements — saving time and money, while preserving the value real estate assets and the communities around them.



Communicate. Collaborate. Comply.

Stakeholders

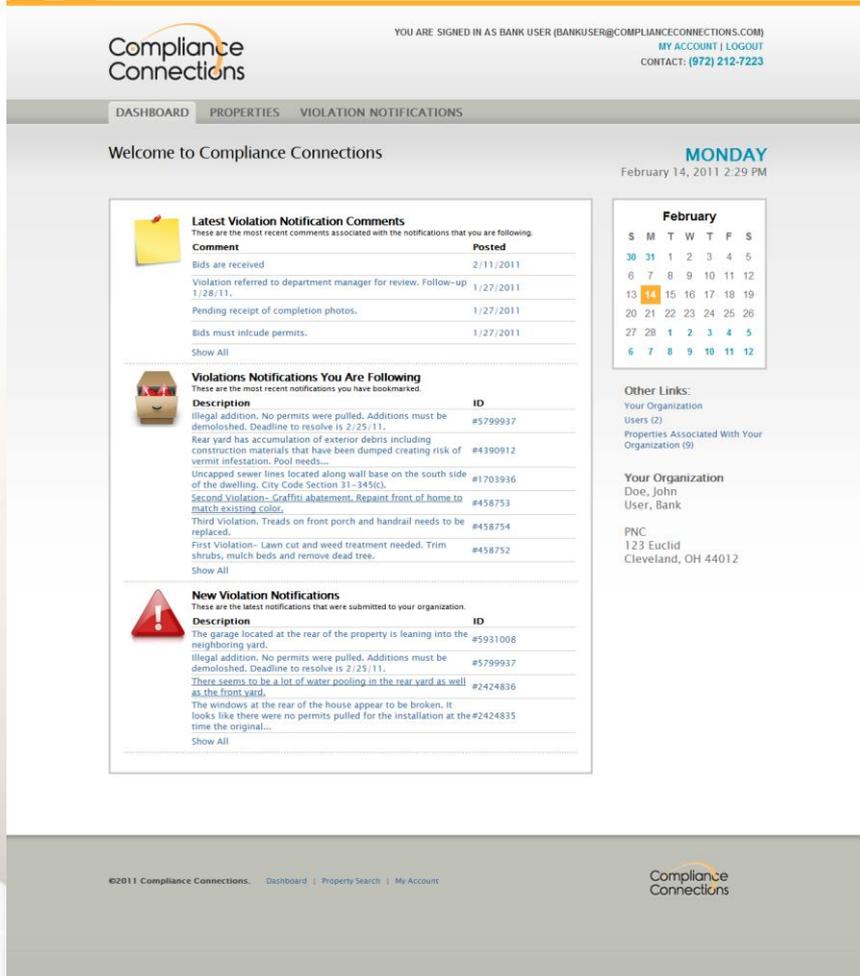
Lenders, Servicers, Banks and GSE's

Real estate code enforcement preserves communities and real estate values. It's a win-win for all parties involved, and most property owners want to comply. However, when the property is part of a larger portfolio, notifications and citations can get overlooked or miss the proper contact altogether.

Compliance Connections provides an innovative technology solution that gets the right information to the right people to enable compliance resolution quickly and cost effectively. We provide stakeholders with early notification of code violations and a suite of fulfillment and management solutions designed to remedy the situation before municipalities begin to fine and lien the property.

Browse through our solutions and see how Compliance Connections can help you get property stakeholders to **communicate, collaborate, and comply.**

Enterprise Workflow Management System



The screenshot displays the Compliance Connections web application interface. At the top, it shows the user is signed in as 'BANK USER' with options to view their account or log out, and provides a contact number. The main navigation bar includes 'DASHBOARD', 'PROPERTIES', and 'VIOLATION NOTIFICATIONS'. A welcome message is followed by a calendar for Monday, February 14, 2011. The central content area is divided into three sections: 'Latest Violation Notification Comments' with a table of recent comments and dates; 'Violations Notifications You Are Following' with a table of detailed violation descriptions and IDs; and 'New Violation Notifications' with a table of the most recent notifications. A sidebar on the right contains 'Other Links' for the organization and user, and 'Your Organization' details including address and location. The footer contains copyright information and navigation links.

YOU ARE SIGNED IN AS BANK USER (BANKUSER@COMPLIANCECONNECTIONS.COM)
MY ACCOUNT | LOGOUT
CONTACT: (972) 212-7223

Compliance Connections

DASHBOARD PROPERTIES VIOLATION NOTIFICATIONS

Welcome to Compliance Connections

MONDAY
February 14, 2011 2:29 PM

Latest Violation Notification Comments
These are the most recent comments associated with the notifications that you are following.

Comment	Posted
Bids are received.	2/11/2011
Violation referred to department manager for review. Follow-up 1/28/11.	1/27/2011
Pending receipt of completion photos.	1/27/2011
Bids must include permits.	1/27/2011

Show All

Violations Notifications You Are Following
These are the most recent notifications you have bookmarked.

Description	ID
Illegal addition. No permits were pulled. Additions must be demolished. Deadline to resolve is 2/25/11.	#5799937
Rear yard has accumulation of exterior debris including construction materials that have been dumped creating risk of vermit infestation. Pool needs...	#4390912
Uncapped sewer lines located along wall base on the south side of the dwelling. City Code Section 31-345(c).	#1703936
Second Violation- Graffiti abatement. Repaint front of home to match existing color.	#458753
Third Violation- Treads on front porch and handrail needs to be replaced.	#458754
First Violation- Lawn cut and weed treatment needed. Trim shrubs, mulch beds and remove dead tree.	#458752

Show All

New Violation Notifications
These are the latest notifications that were submitted to your organization.

Description	ID
The garage located at the rear of the property is leaning into the neighboring yard.	#5931008
Illegal addition. No permits were pulled. Additions must be demolished. Deadline to resolve is 2/25/11.	#5799937
There seems to be a lot of water pooling in the rear yard as well as the front yard.	#2424836
The windows at the rear of the house appear to be broken. It looks like there were no permits pulled for the installation at the #2424835 time the original...	#2424835

Show All

Other Links:
Your Organization
Users (2)
Properties Associated With Your Organization (9)

Your Organization
Doe, John
User, Bank

PNC
123 Euclid
Cleveland, OH 44012

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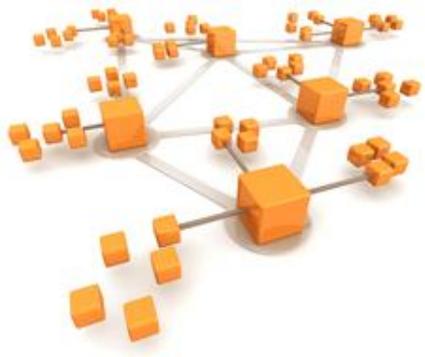
Compliance Connections

Municipalities are aggressively working to **reduce neighborhood blight** within their communities. New legislation and aggressive ordinances are being enacted to address the growing number of vacant bank-owned properties. Receiving notices of property violations timely and establishing a **quick line of communication** is nearly impossible. In many instances, the violation notices get overlooked or else they take a long time to reach the right people.

Stakeholders need to have the ability to **monitor, track, and manage** a portfolio of open violations across their enterprises. Compliance Connections has developed a web-based platform targeting the specific attributes and business processes related to administrative citations and code violations.

Our flexible technology solution:

- Increases efficiencies
- Speeds processing
- Improves documentation
- Provides transparency
- Reduces costs



Collaboration Platform

Communication between stakeholders, municipalities and HOAs is a critical element in keeping vacant properties complaint with local government codes. Strong lines of communication foster **collaboration** and partnership.

Through Compliance Connections' **immediate notification** of new citations, property stakeholders are provided the opportunity to address the condition before municipalities begin to fine and lien the property.

Stakeholders are able to directly communicate with the municipalities regarding their abatement actions, investor approvals and property status. All parties can work in **partnership** to find solutions that address the issue in a mutually beneficial way.





Paperless Case File

Compliance Connections
YOU ARE SIGNED IN AS JAMES'S SMITH (JSM@SMITH.ORG)
MY ACCOUNT | MY ORGANIZATION | LOGOUT
FOR TECH SUPPORT: (888) 888-8888
FOR ALL OTHER QUESTIONS: (909) 999-9999

DASHBOARD PROPERTIES VIOLATION NOTIFICATIONS

Violation Notification Details

TUESDAY
January 4, 2011 9:44 AM

Record ID: 5013504
149 S Main St Chagrin Falls, OH 44022 [property detail](#)

Summary

Date:	12/27/2010	Status:	Notification Sent to Agency - Service MC
Entity Issuing Citation:	Wood Ridge Homes	Hearing Date Time:	01/06/2011 01:30 pm
Person Issuing Citation:	Smith, James	Hearing Place:	courthouse
Notification Type:	Construction	Resolution Type:	In Progress
Notification Number:	12345	Next Followup Date:	1/7/2011
Notification Create Date:	10/23/2010	Latest Notification Date:	Add New Date View All Dates
Reference Number:	AC2023	Latest Notice of Hearing:	Add New Date View All Dates
Location on Property:	West door		
Deadline to Resolve:	1/14/2011		

Description / Comments: broken front door

Attachments

[Upload Attachment](#)

Delete

Photos

[Upload Photo](#)

Delete

[SAVE](#) [CANCEL](#)

Comments

Smith, James 12/27/2010
I believe that BoA owns this property. [reply](#)

Doe, John 12/27/2010
We'll fix the door right away. [reply](#)

Smith, James 12/27/2010 in reply to Doe, John
Thanks! [reply](#)

Doe, John 9 days ago
Fulfillment services completed. [reply](#)

Leave a comment...

[post](#)

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Detailed code violation information

Upload attachments and photos

Update case notes and create discussion threads

Single Solution to....

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MY ACCOUNT | LOG OUT

FOR TECH SUPPORT: (888) 888-8888

For All Other Questions: (999) 999-9999

DASHBOARD | PROPERTY SEARCH | VIOLATION SEARCH | ADMINISTRATION

Back to Search Results

Property Details

1234 Anywhere St. Cleveland, Ohio 44021



Record ID: 9182918
Street Address: 1234 Anywhere St.
City: Cleveland
State: Ohio
Zip Code: 44021
County: Cuyahoga
Subdivision: Lake
Account Number: 9988734

Ownership Details

ENTITY	CONTACT	EMAIL ADDRESS	PHONE	LOAN NUMBER
Bank of America	Joe Smith	joe.smith@boa.com	(333) 444-5555	RQ3827
PNC Bank	Frank Jones	frank.jones@pnc.com	(777) 888-9999	AD990013ed9w

Notes

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamc.

Violations

Violation 1	Open
Violation 2	Closed
Violation 3	Open

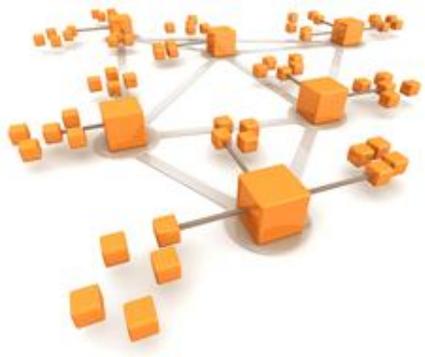
SUBMIT VIOLATION

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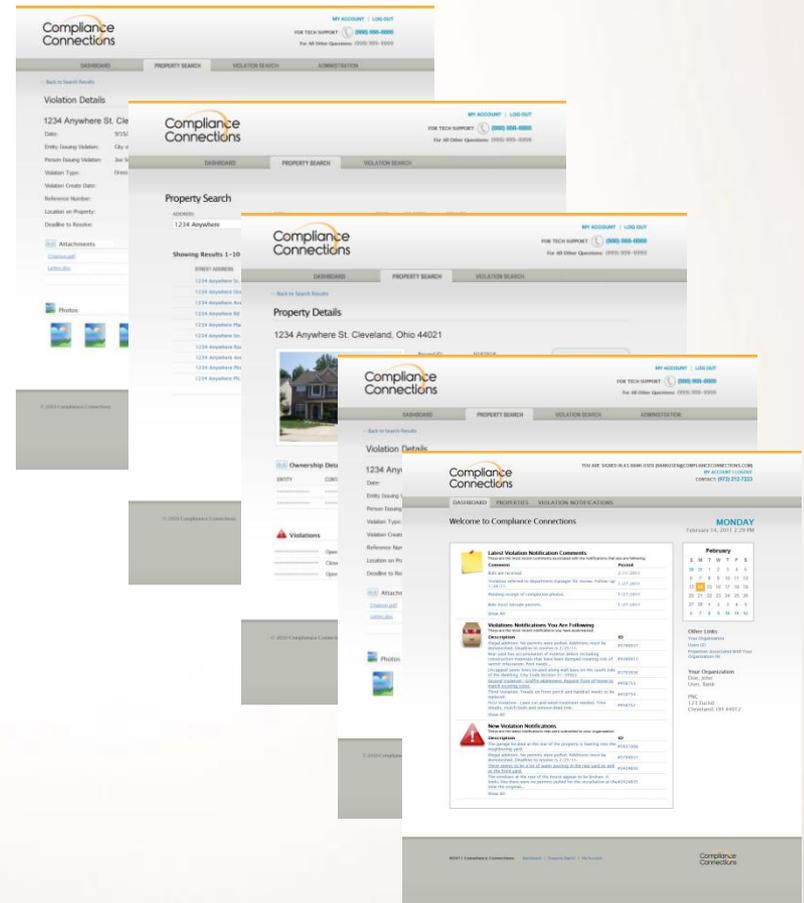
- Receive Notices, Citations and Violations
- Connect with Municipalities
- Receive Notices, Citations and Violations
- Communicate Abatement Activity
- Collaborate on Solutions
- Monitor Code Violation Activity
- Manage Fulfillment Services
- Maintain Transparency and Compliance Documentation

Communicate. Collaborate. Comply.



The hardest part about abating violations and keeping properties clean and safe- is finding out that a violation has been issued.

Let Compliance Connections' technology and suite of services assist you with your code enforcement needs.



For more information or to request a demonstration visit us at www.ComplianceConnections.com or email bkirkham@complianceconnections.com.